

Giving successful feedback

Posted At : January 9, 2007 2:37 PM | Posted By : Michael Smith

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In my experience this method avoids the other person getting too defensive and ignoring the feedback.

"Begin with praise and honest appreciation. Call attention to people's mistakes indirectly. Talk about your own mistakes before criticizing the other person. Ask questions instead of giving direct orders... Make the fault easy to correct. Make the other person happy about doing what you suggest."

- Dale Carnegie