Why be nice online?

Posted At : April 22, 2012 5:50 PM | Posted By : Michael Smith
Related Categories: Language

I am pretty careful what I say in email and online to not be hurtful or mis-communicate and sometimes I forget. So this blog post by Evernote and Getting Things Done writer Daniel Gold was a great reminder.

I would also add that not just the words in email matter but the tone does too and even the intent behind the email. I was happy to discover a few years ago that I could communicate my intent behind the words and it would be picked up at some level by the reader of the email...

I would also add that just like the old time attorney who didn't like angry faxes, if I am feeling upset an in person talk or phone call is a much better way to clear up the situation than an email.